For credit cards, call **1-800-955-9060**
For personal banking, call **1-800-935-9935**
For auto f nancing, call **1-800-336-6675**
For home lending, call **1-800-848-9136**

For more details, visit: **chase.com/securitycenter**

Identity theft is when someone gets your personal information and uses it to commit fraud.

Pretending to be you, they could:

• Commit other crimes

• Open new credit cards in your name

• Steal money from your accounts

• Rent apartments

• Apply for loans

• Unexplained transactions on credit cards or bank accounts

• New credit cards or f nancial accounts you didn't apply for

• Unexpected denial of a credit application

• Expected mail or emails are not received

• Unfamiliar inquiries on your credit report, calls from debt collectors or denial of an application you didn't submit

• A surprise drop in credit score

• Unusual activity on your Social Security account

Phishing (pronounced "f shing") or **Smishing**

This is when fraudsters send reputable-looking emails or text messages trying to trick you into providing personal information or infecting your device with malware.

Hacking

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☐ Get in touch with the relevant companies or banks immediately to alert them to the problem.

☐ DispMC P.18 (i) 42.4 6g00 ie6P AyD 65h th